

AMENDMENTS TO THE CLAIMS:

This listing of claims will replace all prior versions, and listings, of claims in the application:

LISTING OF CLAIMS:

1-8. (canceled)

9. (currently amended) A method for capturing the utilization behavior of an Internet/Intranet subscriber, ~~so that~~ comprising the steps:

[[- the]] recording subscriber data ~~is logged~~ over a specific time period;

[[-]] analyzing the recorded subscriber data ~~is analyzed~~ using at least ~~one~~ two of the following methods:

- [[the]] rule-based method;
- [[the]] neural network - supervised learning;
- density-based profile modeling; and
- [[the]] causal network; and

~~in such a way that a~~ assigning said subscriber ~~is assigned~~ to a category of utilization behavior in accordance with ~~their subscriber behavior~~ results from said at least two analyzing methods.

10. (previously presented) The method as claimed in claim 9, characterized in that the subscriber data is derived from at least one of the following data types: RADIUS data, SNMP data, TCP dump protocol data.

11. (currently amended) The method as claimed in claim 9, ~~characterized in that the subscriber data is subjected to~~ comprising the further step of performing a preprocessing step of rule-based ~~preprocessing~~ analyzing of the subscriber data before analysis the analyzing step.

12. (currently amended) The method as claimed in claim 11, characterized in that the preprocessing step is performed while the subscriber data ~~subjected to preprocessing~~ is held stored in an interim storage unit before analysis the analyzing step.

13. (currently amended) The method as claimed in claim 11, characterized in that in accordance with the ~~analysis result~~ of results from said at least one of the two analyzing methods, [[the]] selection rules are automatically adjusted for the preprocessing of the subscriber data.

14. (canceled)

15. (currently amended) The method as claimed in claim 9, characterized in that the results ~~of analyses~~ from the ~~individual~~ at least two analyzing methods used in a current monitoring period and the results from the at least two analyzing methods from a past monitoring period are combined to provide a final result.